

GALFORD SPRINGS

HOLIDAYS FOR GROUPS TERMS & CONDITIONS

The booking conditions apply to all confirmed bookings

Once deposit has been received, and applies to all members of the group staying at Galford springs
The current cost is £25.00 per person per night, however, this is subject to charge. Children under 2 are free.

The total number of guests allowed is 15 people, additional numbers may be added by agreement with the owner

Arrival time after 4pm

Departure time 10am unless negotiated with owner

A provisional booking can be held for 72 hours after which time the booking dates will be released.

To confirm a booking a refundable deposit of £200.00 is required and converts to a security/damage deposit on arrival, the deposit is not applied to the full cost of the holiday and is fully refundable within 14 days of departure, provided the following provisions are met:

No damage is done to the property or its contents or surrounding areas.

All debris, rubbish, and discards are placed in rubbish bins, soiled dishes are washed and put away

The whole area is left clean and tidy

All keys to be left in the doors

All charges are paid prior to departure

No linens are lost or damaged

No early arrivals or late departures

No unreasonable behaviour or loud music

The group is not evicted by owner or law enforcement

The full payment is required at least a week before arrival or keys can not be collected

This can be by phone with a card or a cheque must be sent at least 2 weeks before arrival to allow clearance

Cancellations

A full refund can be given if notice is at least eight weeks before arrival date

50% refund if notice of 4 weeks is given

The property will be available on the dates requested unless there is an unavoidable or unpredicted problem that can't be resolved satisfactory to enable you to enjoy the property as advertised. We cannot accept responsibility or pay for any compensation where the contract with you is affected by unforeseen circumstances that even with due care could not be foreseen or avoided, if this occurs we will cancel your booking and refund all monies that you have paid. We reserve the right to alter or withdraw amenities which have been advertised without prior notice where repairs or maintenance are required.

If any persons not suitable to the holiday because of unreasonable behaviour, damage to the property, or loud music, or annoyance to others the contract will be terminated, in which case we have no further liability this event you will remain liable to pay the hire price and no refund shall be due. Galford is a quiet country working farm with tenants and live stock which need to be respected,

no wondering around the farm is accepted.

You will be liable for damage caused to the property or thefts of items, chattels etc. We have the right to enter the accommodation without prior notice in certain circumstances or emergencies and carry out repairs etc.

Please notify the owner as soon as possible of any inoperative or damaged amenities and every effort will be made to repair, however, in the case of limited contractors in the area no rebate or refund will be made for lack of amenities.

Except where otherwise specified in the conditions of hire we cannot accept any liability for any damage, expense, injury, death or loss of any nature whatsoever, suffered by any persons from any cause whatsoever than proven negligence by the owner

The wifi is free to access and codes are in the barn, however, due to the nature of the buildings the service is limited and we cannot be liable for interrupted service. The guests must use wifi in a lawful manner, no downloading uploading of illegal material. Mobile signals are also limited

Dogs are welcome with prior arrangement with the owner, however, dogs must be kept on leads around the farm yard at all times. There are plenty of walks near by where dogs can run.

We provide all bed lined but not towels

This is a self catering complex

Smoking is not permitting anywhere inside the barn however there are 2 designated smoking areas outside

Minimal stay of 2 nights

The owner is not liable for, nor will provide a refund for any stoppage of electrical services caused by extreme weather conditions or heating problems caused by inclement weather such as very low temperatures, similarly any nuisance afforded by the natural elements such as insect population

The swimming pool must be used in accordance to the health and safety guidelines

The owner does not take any liability for its use and all children must be supervised at all times.

Though every effort is made to comply with the councils health and safety guidelines in the management and security, there are lockable doors to both entrances and a professional pool man visits every 2 weeks and more if required to ensure all chemical levels are maintained and the pool is working correctly. The cover is there to keep the water temperature up especially in the colder months, not to be walked on, and requires gentle handling to take on and off. Any misuse of the swimming pool will result in it being closed.